

Dear Customer

Thank you for your recent order. Please take a few moments to read through this information sheet and keep in a safe place for future reference.

Everything you have received has been checked thoroughly before leaving our premises to ensure it is in perfect condition. Anything such as chipping or damage which has occurred during transit should be relayed to us within 3 days of receipt of order so we can investigate with the carrier company. Bleed vents, touch-up paint etc, are placed between the leg sections of the bottom radiator. Please check all packaging before discarding.

Residue water may still be present inside the radiator from when we tested it. This is perfectly normal and will not cause any damage but please take care to protect carpets and surfaces when moving the radiator into position.

Handling

Please see the accompanying Handling Instruction sheet. As part of our rigorous testing procedure all radiators are pressure tested to 8 bars (120 psi) whereas a normal domestic heating system runs at around 1.5 bars (10psi). To avoid gaskets being strained by mishandling we recommend using two short pieces of wood inserted between the last two sections at each end. Do not drop or drag the radiator into position as this will weaken the gaskets and make the risk of leaking much higher. Keep upright at all times. **DO NOT CARRY FLAT.**

Touch-up paint

We have included a bottle of touch-up paint to use on minor scratches which may occur whilst being positioned and fitting

valves. The contents may settle after time but a small amount of paint thinner and stirring should loosen it. If not we will happily send another bottle.

Storage

If you are not installing the radiators for a while please store in a clean, dry environment. The plastic covering may retain moisture and promote rusting, becoming more severe the longer they are left in this condition. Exposure to extreme conditions i.e. frost may cause water in the radiator to freeze and crack castings rendering our guarantee void. Any slight rusting can be removed using a damp cloth.

Problems

If you have any problems with the radiators then please contact us as soon after delivery as possible (within 3 days) and keep the pallet in case you need to return any goods.

INSTALLATION: IMPORTANT NOTES

DO NOT OVERTIGHTEN THE VALVE TAILS INTO THE BOTTOM END CAPS OF THE RADIATOR AS THIS MAY CRACK THE END CAP.

A thread sealant must be applied to the valve tail threads to ensure a water-tight seal. Boss, White & Hemp, Loctite 55, PTFE tape or similar should be used. During normal installation it is not necessary to unscrew end caps, however if they are unscrewed, only use gentle pressure to retighten, enough to create a good seal. Be careful not to scratch the paint when tightening. The end caps on the bleed vent side of the radiator are a left hand thread. The cap will need to be held in place while the valve tail is being screwed in. The end caps on the blank side of the radiator are a right hand thread.

Installation should be carried out by a qualified trades person. System installation should be carried out in accordance with BS449, 1990, EN12828: 2003 and BS7593. Water softener systems should only be installed so as not to contaminate the heating system water supply as contamination will eventually cause damage to the gasket seals between radiator sections. Failure to comply will void the guarantee.

Only quality inhibitors should be used from recognised manufacturers. Inhibitors should be used in accordance with the manufacturers' documentation, mixed to the correct ratio for use with cast iron radiators. System water should be checked annually to ensure correct pH values as too low or too high pH will cause damage to the radiator seals. Failure to comply will void our guarantee.

IF YOU EXPERIENCE ANY DIFFICULTIES DURING
INSTALLATION OF THE RADIATORS AND VALVES THEN
PLEASE TELEPHONE YOUR RADIATOR SUPPLIER FOR
TECHNICAL SUPPORT.

FAILURE TO HEED ANY OF THE ABOVE INSTRUCTIONS WILL
RENDER OUR GUARANTEE VOID.